



LIMITED PRODUCT WARRANTY

THIS LIMITED PRODUCT WARRANTY ("WARRANTY") IS PROVIDED BY HOME LIVING SOLUTIONS LLC ("HLS") TO YOU, THE ORIGINAL PURCHASER ("PURCHASER"). THIS WARRANTY IS NON-TRANSFERABLE AND APPLIES ONLY TO THE PURCHASER. DIFFERENT WARRANTY PERIODS APPLY. WARRANTIES ARE AVAILABLE FOR INSPECTION PRIOR TO SIGNING OF THE SALES AGREEMENT OR PURCHASE ORDER. THE PRODUCT REGISTRATION CARD MUST BE MAILED TO HOME LIVING SOLUTIONS LLC, 42261 ZEVO DRIVE, TEMECULA, CALIFORNIA 92590 TO ACTIVATE THIS WARRANTY.

Bathtub Shell, Frame, Finish – Limited Lifetime Warranty: Subject to the terms and conditions herein, HLS hereby warrants to the Purchaser that the bathtub shell, frame, and finish will not fade, crack, delaminate, or blister for the life of the product.

Door Seal - Limited Lifetime Warranty: Subject to the terms and conditions herein, HLS warrants that the door seal will not fail or become inoperable for the life of the product.

Fitting and Component Parts – Limited 10-Year Warranty: Subject to the terms and conditions herein, HLS hereby warrants to the Purchaser that the product's fittings and component parts, including motors, electronic controls, faucet, waste and overflow, and all plated finishes, will not fail or become inoperable for a period of 10 years from the date of installation.

How to Obtain Warranty Service: Questions or concerns regarding this Warranty should be directed to Customer Service at (877) 711-TUBS (8227) Monday – Friday 8:00 a.m. – 5:00 p.m. PST. To submit a claim, a copy of this Warranty and a copy of the Purchaser's sales agreement or purchase order must be submitted in writing by registered mail to Home Living Solutions LLC, 42261 Zevo Drive, Temecula, California 92590. Please include the reason for the claim. Claims must be submitted to HLS promptly after discovery of the claimed defect and within the applicable warranty period. HLS will then schedule an appointment to inspect the premises and the warranty claim within a reasonable period of time after having received the claim. If after inspection, HLS determines that a valid claim exists under one or more of the warranties, HLS will repair, re-install, replace, or refund the purchase price of the failing product, at HLS' option. If HLS determines that the defective product or component cannot be repaired, HLS shall provide the Purchaser with a new product or component thereof and it shall be the responsibility of the Purchaser to arrange for and pay for installation. If HLS determines to replace any or all product(s), and if such product(s) as originally installed is/are no longer available, HLS shall have the right to substitute product(s) designated by HLS to be of equal quality. Replacement of a product or component thereof does not renew the warranty period. If, at HLS' option, a purchase price refund is conveyed to the Purchaser, then all warranties are terminated, and the repair, replacement, or removal of HLS products shall become the sole responsibility of the Purchaser. No warranties are valid unless and until the Purchaser has made full payment under the original sales agreement/purchase order and all addenda thereto.

What Is Not Covered: These warranties are granted by HLS to the Purchaser only and only materials purchased from HLS and installed by HLS-approved installers are covered by these warranties. HLS does not warrant the installation of any product or component thereof. The Purchaser shall be liable for all shipping and handling charges under this Warranty. Should service be required under any express warranty described herein (as solely determined by HLS) for a period of 1 year from the date of installation, HLS will arrange for the repair or replacement of the defective product or component thereof at no charge to the Purchaser. HLS shall not be responsible for any water damage to structures or property for any reason including but not limited to manufacturer defects or improper installation. All warranties assume normal and reasonable use of products or components. Minor color or textural variations from lot-to-lot of product are not product or installation defects. These warranties do not cover any other damage, workmanship, or material failure including, but not limited to, damage caused by occurrences beyond the control of HLS, such as settlement of the building, failure of the structure (including foundations and walls), use of incompatible accessories, removal, repair, or re-installation of any HLS products or components by other than HLS-approved installers, normal weathering, corrosive effects of salt air and chemical pollutants, excessive wear, scouring due to cleaning, normal fading, deterioration of caulking compounds, fire, flood, lightning, high winds (in excess of warranted speed herein), windblown objects, earthquakes, hurricanes, ice dams, icicles and/or ice storms, atmospheric conditions or weather of catastrophic nature as defined by the U.S. National Weather Service, other acts of God, intentional acts, unreasonable use, vandalism, or pollution. These warranties also will not apply to damages resulting from the failure to provide reasonable maintenance. If replacement of the product or components thereof is required as a result of actions set forth in this paragraph, Purchaser shall be charged the full cost of the replacement product. These warranties do not apply to damages due to or arising from the identification, detection, abatement, encapsulation, or removal of mold, asbestos, lead-based products, or other hazardous substances inside or outside of the structure being improved.

What Voids These Warranties: Installation, removal, painting, repair, adjustment, tampering, or re-installation of any HLS products or components by other than an HLS-approved installers voids any and all warranties within this Warranty, and HLS expressly disclaims any liability for any costs, defects, or damages with respect to such actions.

Remedies and Rights: These warranties of HLS products are the only express warranties provided by HLS. No employee, representative, agent, nor any other person (including dealers, retailers, distributors or contractors) has authority to assume or incur on behalf of HLS any obligation, liability, or responsibility in place of or in addition to these warranties. IN NO EVENT SHALL THE DURATION OF ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE BE LONGER THAN THE DURATION OF OWNERSHIP AND OCCUPATION BY THE PURCHASER OF THE HOME ON WHICH THE HLS PRODUCT IS INSTALLED. EXCEPT FOR THE WARRANTY PROVIDED HEREIN, HLS MAKES NO WARRANTY OF ANY KIND, EXPRESS, IMPLIED, OR STATUTORY, INCLUDING, WITHOUT LIMITATION, ANY WARRANTY OF NONINFRINGEMENT, MERCHANTABILITY, OR FITNESS FOR A PARTICULAR PURPOSE. HLS' LIABILITY TO THE PURCHASER UNDER THIS WARRANTY IS LIMITED TO THE AMOUNTS RECEIVED BY HLS FOR SERVICES RENDERED UNDER THE SALES AGREEMENT OR PURCHASE ORDER WITH THE PURCHASER. SOME STATES DO NOT PERMIT ANY LIMITATION ON THE LENGTH OF AN IMPLIED WARRANTY, AND THEREFORE THE IMMEDIATELY PRECEDING SENTENCE MAY NOT APPLY. IN NO EVENT SHALL HLS BE OBLIGATED OR LIABLE FOR INCIDENTAL, SPECIAL, INDIRECT, OR CONSEQUENTIAL DAMAGES OF ANY KIND FOR THE BREACH OF ANY EXPRESS OR IMPLIED WARRANTY OF HLS' PRODUCT. SOME STATES DO NOT ALLOW EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, AND THEREFORE SOME OR ALL OF THE IMMEDIATELY PRECEDING SENTENCE MAY NOT APPLY. THESE WARRANTIES PROVIDE SPECIFIC LEGAL RIGHTS, AND YOU MAY HAVE OTHER RIGHTS, WHICH VARY FROM STATE TO STATE.

CUSTOMER SERVICE

Contact Customer Service at (877) 711-TUBS (8227)
Monday – Friday 8:00 – 5:00 PST
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